

congatec Product Values (Quality Policy)

"Leading standard Products": congatec defines and develops standard products that use the latest technologies and can be integrated in many different systems and markets.

"Heart of the customer product": our products often are the Heart of the customer system; thus, the customers entrust us an essential part of their product and customer experience. We honour this trust by fulfilling high standards on product reliability within the defined specifications.

"Adapt to special customer needs": We go the extra mile to adapt our standard products to special customer needs and can therefore combine the benefit of ready designed products and the possibilities of custom specific adaptions.

"Material Compliance, Product Compliance & Sustainability": We have established systems and processes to ensure material compliance to applicable standards and regulations as well to further customer require. In combination with product requirements and standards we ensure Product Compliance and enable a sustainable and safe product. We minimize negative impacts of our Products and Operations on nature, resources, and the society – we believe that this sustainable management guarantees the future of congatec.

"Production Quality": We continuously monitor, analyse, and improve our Product Design and Production Processes to ensure that every product produced by one of our partners fulfil the specifications and meets customer expectations.

"Process Excellence": We believe in close collaboration of relevant departments and individuals in our global organization to reach Process Excellence in everything we do. For that, we continuously review and optimize our systems, processes, and tools to reach the goal of an integrated management system.

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